

## Declaration

I declare as follows:

1. I undertake to comply with all requests from the debt counsellor to assist him/her to evaluate my state of indebtedness and to investigate the prospects for responsible debt restructuring. I consent The National Debt Review Center (*herein referred as NDRC*) to obtaining my credit record from any/all registered credit bureaus and any other registers which may contain any of my credit information.
2. I undertake not to enter into any further credit agreements other than a consolidation agreement, with any credit provider until one of the following events have occurred:
  - The Debt Counsellor rejects my application; or
  - The Court determines that I am not over indebted; or
  - All my obligations under credit agreements as re-arranged are fulfilled.
1. I understand that **I MUST NOT SIGN ANY DOCUMENTS** whatsoever that I receive from any credit provider and shall make no promises, either verbally or in writing, to any of my credit providers.
2. I undertake not to hand over any of my assets to debt collectors unless I have first discussed the matter with.
3. I confirm that the information contained in this document is to the best of my knowledge true and correct.
4. I understand that there is a duty on me to inform the NDRC of any changes in my residential address, telephone numbers, employer and income.
5. I hereby acknowledge that all lawful actions taken by the NDRC under its powers under this agreement are tacitly ratified by me, and I will be bound by such agreements as principal debtor.
6. I indemnify all employees and nominees of The NDRC against any claim that may be instituted against it or them arising from any act or omission by such person appointed by or its nominee in the lawful execution of the terms and conditions of this agreement entered by myself and confirm that The NDRC shall not be liable for any damages suffered by me resulting from any act or omission of whatsoever nature, however arising.
9. I understand that a clearance certificate will only be issued after the debt counsellor is satisfied that I have fulfilled all debt obligations under debt review.
10. I declare that the debt review process has been explained to me and I understand that:
  - The debt remains my responsibility and that I must continue making payments to all my credit providers every month notwithstanding the fact that I have applied for debt review.
  - Accounts from service providers and accounts in which legal action has commenced cannot form part of the debt review process and that I am personally responsible for paying them.
  - I must open a new banking account (savings) and I must arrange for my salary to be paid into the new account. I understand that if I fail to do so, the banks may deduct monies from my account and will not be able to assist in obtaining a refund of monies taken.
  - I must provide proof of insurance on motor vehicle(s).

- The initial repayment amount calculated by may not be sufficient for my credit providers and they may request a higher amount. Therefore, contact me with a request for an increase in the repayment amount.
- I understand and accept the Debt Counselling Fee Structure and understand that my first installment of the debt re-arrangement plan (*or part thereof*) will be payable to for services rendered.
- I understand my debt review application must be finalized with a court order and I authorise to instruct an attorney to appear in court on my behalf and I accept full responsibility for the settlement of the legal fees as set out below.
- I understand that if I default on any obligation in terms of the debt re-arrangement plan agreed upon with credit providers, such credit providers may terminate the debt review process and then enforce, by litigation or other judicial process, any right or security they may have under my credit agreements. I also understand that may withdraw from my debt review if I default on payments or fail to comply with any reasonable requests.
- I understand that I will then be required to pay the original installments and interest rates; reduced installments and interest rates will be cancelled, and credit providers can then proceed with legal action against me that may result in judgment being taken and repossession of my assets.

## **TERMS AND CONDITIONS**

The Consumer agrees that the terms and conditions hereunder shall apply.

1. The terms and conditions as set out hereunder are governed by the National Credit Act and Regulations (the "NCA") and National Credit Regulator (NCR). The NCR has the authority to issue NCR Guidelines which can be amended from time to time. The Consumer indemnifies the Debt Counsellor (its directors, shareholders, employees and consultants) against any damages of whatsoever nature and howsoever arising from changes in the said NCA or NCR Guidelines from time to time.
2. This debt review application is in terms of the NCA and the Debt Counsellor is fulfilling the statutory duty as an unbiased party between the consumer and the credit providers;
3. The Debt Counsellor is entitled to suspend the debt counselling services, as per the prescribed form set out in the NCR Withdrawal Guidelines, if the Consumer fails to:
  - Comply with the reasonable requests of the Debt Counsellor;
  - Pay the prescribed fees in terms of the NCR Debt Counselling Fee Guidelines.
4. Upon the suspension of debt counselling services by the Debt Counsellor pursuant to the provisions of clause 3 the Consumer hereby acknowledges that he/she understands that:
  - There is a risk of credit providers terminating the debt counselling process;
  - He/she may not incur further debt;
  - He/she cannot withdraw from the debt counselling process after a Form 17.2 (declaration of over indebtedness) has been issued;
  - Transferring to an alternative debt counsellor is subject to the payment of all outstanding fees of the current Debt Counsellor.

5. In the event of the debt counselling services being suspended by the Debt Counsellor in terms of paragraph 3, the consumer hereby indemnifies and holds the Debt Counsellor (its directors, shareholders, employees and consultants) harmless against:
  - Termination by credit providers;
  - All claims, losses, costs and expenses incurred or suffered by the Consumer arising from any claim/s instituted by any third party in relation to or in connection with the debt counselling process.
6. Prior to the issuing of Form 17.2 by the debt counsellor the consumer can withdraw from the debt review process as set out in NCR Withdrawal Guideline.
7. The debt counsellor is obligated to refer the debt re-arrangement proposal to a Magistrate's Court or to the Tribunal for a court order subject to payment of legal fees.
8. A court order can be rescinded if the consumer is no longer over-indebted or if all debts have been settled in full and the Debt Counsellor has issued a clearance certificate. An estimate of costs will be provided to the consumer by the Debt Counsellor upon request of a rescission application.

### **Debt Counselling Fee Structure**

All fees are regulated by the National Credit Regulator (NCR). We subscribe to the fee guidelines as prescribed by the NCR. Fees payable are as follows (all amounts, and percentages quoted exclude VAT):

1. An Administration Fee of R300 per debt counselling consultation.
2. A Restructuring Fee of an amount equivalent to the first installment of the debt re-arrangement plan to a maximum amount of R8,000 (excl VAT) per single application. Should you wish to withdraw from the debt review process, there will be a cancellation fee as set out in the NCR guidelines payable by you.
3. A Restructuring Fee of an amount equivalent to the first installment of the debt re-arrangement plan to a maximum amount of R9,000 (excl VAT) per joint application. Should you wish to withdraw from the debt review process, there will be a cancellation fee as set out in the NCR fee guidelines payable by you.
4. A monthly Aftercare Fee of 5% (excl VAT) of the monthly installment of the debt re-arrangement plan up to a maximum of R450 (excl VAT) payable in every month after month 2 in which aftercare services are rendered.
5. To the Payment Distribution Agency (PDA): A monthly Payment Distribution Fee for each amount distributed in respect of each credit agreement included in the consumer's debt re-arrangement plan.
6. To Attorneys firm: A legal fee of an amount equivalent to the first installment to a maximum of R8,000 (excl VAT) per single application and R9 000 (excl VAT) per joint application to start the process to obtain a court order forcing your credit providers to abide by the terms of the debt re-arrangement plan. The deposit is payable in the 2nd month of the application.